



Tehshakotitsén:tha Kateri Memorial Hospital Centre

Established 1905

Growth dictates need for changes to KMHC Home and Community Care Program

For immediate release

(Kahnawake - 28, Tsothóhrha/January 2025) Tehsakotitsén:tha Kateri Memorial Hospital Centre (KMHC) and Kahnawà:ke Shakotiiá'takehnhas Community Services (KSCS) wish to inform the community of changes to its Home & Community Care Program ("the Program"), which is located at the Turtle Bay Elders Lodge.

The changes are as follows:

- The Program will move to a trailer located between the Elder's Lodge and A:nowarae (often referred to as the Sixplex)
- New telephone numbers and extensions will be assigned to the various staff members, via the KMHC telephone system. For the past several years, Homecare nurses, Mental Health nurses, and the KMHC Activity Department could be reached by contacting the Elders Lodge. This will no longer be the case.

During recent years the homecare program has continued to expand and the number of employees has continued to grow. As a result, the Elders Lodge has become short of office space. In order to meet the office and technical needs of both organizations, the decision was made to relocate the KMHC employees and their physical base of operations. All KMHC staff will be moving into a modular trailer connected to the rear of the Turtle's Bay Elder's Lodge.

Clients who wish to access the Nurse or the Activity Staff will now call the KMHC main telephone number at **450-638-3930, extension 2421.**

"The changes will not affect the work that is done, nor will it affect our relationship with Kahnawà:ke Shakotiiá'takehnhas Community Services and the Elders Lodge," said KMHC Director of Nursing Robin Guyer. "Our growth is a clear reflection of community needs that needed to be addressed, and we have simply outgrown the space afforded us."

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“It will also be more efficient to connect with the KMHC’s systems, since Home & Community Care is actually part of the KMHC,” she continued. “These changes will have an effect on the way the clients, partners and the community access the KMHC Staff. We are informing the community that they will now have to dial the KMHC phone number at 450-638-3930 and, if they know the person they wish to contact, dial their new extension number. All clients will be provided with this information individually, with the extension number of their Nurse or Activity Worker to help to facilitate this transition.”

“Since 2005, the KMHC Home Care Nursing and KSCS Home & Community Care teams have coexisted within the same office space,” said Dwayne Kirby, KSCS Manager of Facilities. “With both teams expanding over time, we’ve now run out of physical room. This modular office solution addresses our immediate need for space as we move forward with plans for a new, larger Elders Lodge. While the way the KMHC and KSCS teams work together will remain the same, the new facility will provide a permanent and thoughtfully designed space, bringing the two teams back together under one roof in a setting that better supports their important work.”

We thank the community for their understanding and patience as we navigate this transition.

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Background Information/History:

Homecare and Community Care has been in existence for 25 years and is comprised of the KMHC Homecare Nursing Program/Mental Health Nursing, KMHC Activity Program, and services within KSCS such as the KSCS Homecare Program, Case Workers, Residential Care within the Turtle Bay Elder's Lodge, Adult & Elder's Counsellor and Meals on Wheels. It is expected and understood that clients and partners will continue to call the Elders Lodge during the transition period, and the receptionist will direct them to the new number. They will not be able to transfer directly to the new numbers, so clients will have to dial the new

number. KMHC would like to thank the community in advance for their patience and understanding during this transition period. We will be doing everything in our power to ensure a smooth transition to ensure that our clients continue to receive the quality services they require.